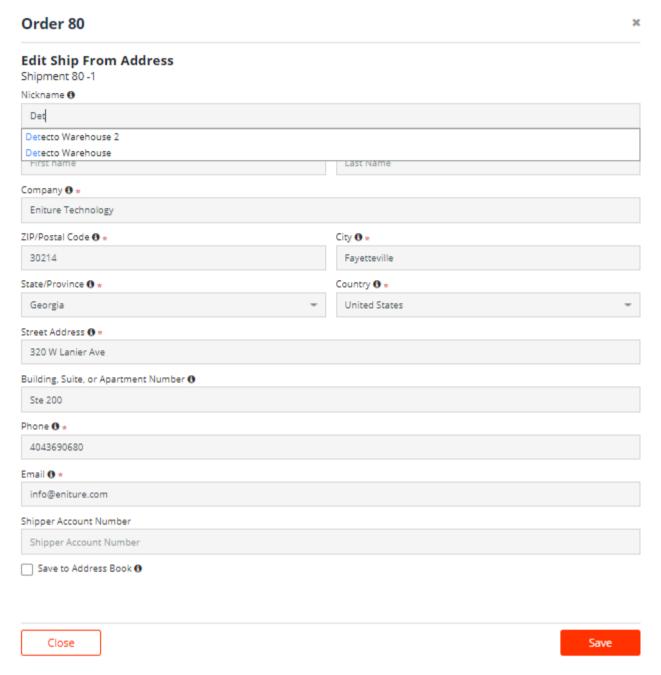FreightDesk Online is compatible with the Eniture Quoting Apps and retrieves the order's complete information and you can print the BOL by following instructions. If the shipping from address and pallet details are not imported then it means that the order is placed without Eniture Quoting App.
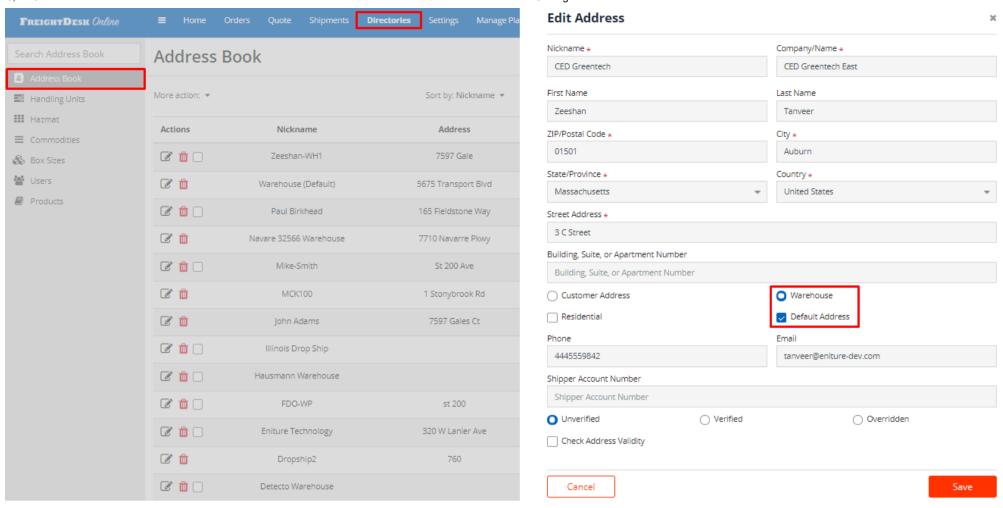
Shipping from (Origin) Address

Shipping from complete address is required to process the order or create a shipment. But, there is a situation when FreightDesk Online is not able to pull the Origin address from the e-commerce store. To handle such case, you must add your shipping from (Origin) address in the FreightDesk Online directory and may search the address with nickname as the visual below.

If you have multiple ship from (warehouse or dropship) address in Address Book, then our suggestion is to mark one of them as default address. Marking an address as default will help you when the order is placed without Eniture Quoting App or when there is no shipping from (Origin) address due to any reason. In such cases, FreightDesk Online will show the default address as ship from address because, it is not pulled from e-commerce store in such orders.

Follow the below steps to add or mark the address as a default

- Click **Directories** > **Address Book**

- Edit the address that you want to mark it as default address

- Check the **Default Address** checkbox and **Save** it.

You can add as many warehouse addresses in the Address Book as you want but there will be only one default address at a time. So, the default address will be selected by default for all those orders having none shipping from (Origin) address.