

FreightDesk Online is compatible with the Eniture Quoting Apps and will import the following information for your open orders for processing after the e-commerce store is successfully connected.

- Eniture [Quoting Apps](#) for Shopify
- Eniture [Quoting Apps](#) for WooCommerce

If the order is placed on **WooCommerce** platform through checkout page or admin side and quoted by Eniture Quoting App on the e-commerce store then complete order information will be imported in FreightDesk Online. Otherwise, shipping from address and pallet detail in LTL order and packaging detail in Parcel order will not be able to retrieve in FreightDesk Online.

If the order is placed on **Shopify** platform through checkout page (*Not from admin side or draft order*) and quoted by Eniture Quoting App on the e-commerce store then complete order information will be imported in FreightDesk Online. Otherwise, shipping from address and pallet detail in LTL order and packaging detail in Parcel order will not be able to retrieve in FreightDesk Online.

Import Orders

- Navigate to **Orders > Awaiting Shipments**.
- Click the **Import Orders** button.

The popup window will appear to allow you to import the orders from e-commerce store as the visual provided below.

The screenshot shows the FreightDesk Online interface. On the left, the 'Orders' section is visible, showing a list of orders with columns for 'Order' and 'Marketplace'. The orders listed are W-8788, W-8733, W-8731, W-8730, W-8729, W-8728, W-8727, W-8726, W-8725, and W-8724, all from 'myexamplestore.com'. On the right, the 'Import Orders' popup window is open. It has a title 'Import Orders' and a close button. The main section is titled 'Import By Order Number' and contains the following fields and options:

- A dropdown menu for the marketplace, currently set to 'Shopify'.
- A dropdown menu for the store name, currently set to 'myexamplestore.com'.
- A date range selector for 'Select orders between:', currently set to '09/06/2021 - 09/06/2021'.
- Options for 'Import orders with a payment status of...':
 - Authorized
 - Paid
 - Partially Paid
 - Pending
 - Refunded
 - Partially Refunded
 - Voided
 - All
- Options for '...and fulfillment status of:':
 - Unfulfilled
 - Partially fulfilled
- A text input field for 'Select or enter the order numbers'.
- An 'Import' button.

Below the main form, there is a section titled 'Shopify' with two rows of data:

Shopify	Import
All Shopify	<input type="button" value="Import"/>
myexamplestore.com	<input type="button" value="Import"/> Click here to get the orders import history

A red arrow points to the 'Import' button next to 'myexamplestore.com'.

There are two ways to import the orders on the **Import Orders** popup window

1. Import By **Order Number** or **ID**
2. Click **Import** button next to the store name

Import Orders (Method 1)

Import Orders By Numbers (for Shopify)

Import by Order Number section can be used to change the import options or your choice before importing the orders. Follow the steps below to import the orders by numbers

- Select the date range in between you need to import the orders
- Select the import order status (Method 1)
- Click **Import** button next to the store name (Method 2)

Import Orders



Import By Order Number

Enter the Shopify Order Numbers to import the specific order from the marketplace. You can also enter the Order Numbers comma separated to import multiple orders.

Shopify ▼ myexampestore.myshopify.com ▼

Select orders between:

08/01/2021 - 09/26/2021

Import orders with a payment status of...

Authorized
 Paid
 Partially Paid
 Pending
 Refunded
 Partially Refunded
 Voided
 All

...and fulfillment status of:

Unfulfilled
 Partially fulfilled

Select the order to be import and then again Click Imort button next to this field.

1392 × Import

1392

1391

1390

1389

An empty input field before the **Import** button will capture the order numbers from your e-commerce store as a selectable dropdown. Use this input field to select the order numbers from the store and then again click **Import** button. Your orders will be listed in Orders Listing page after importing.

You may also import the specific order from e-commerce store by entering the order number in the empty input field manually and then Click **Import** button.

Import Orders By Order ID (for WooCommerce)

Import by Order ID section can be used to change the import options or your choice before importing the orders. Follow the steps below to import the orders by ID

- Select the date range in between you need to import the orders
- Select the import order status
- Click **Import** button

Import Orders



Import By Order ID

Enter the WooComerce Order ID to import the specific order from the marketplace. You can also enter the Order ID's comma separated to import multiple orders.

WooCommerce ▼ myexamplestore.com ▼

Select orders between:

09/01/2021 - 09/26/2021

Order Import Status

Any
 Processing
 Completed
 On Hold
 Pending

Select the Order IDs from the field and then click again on the Import button.

26129 × 26124 × 26117 × Import

26129

26124

26121

26117

26116

26115

import history

An empty input field before the **Import** button will capture the order ID from your e-commerce store as a selectable dropdown. Use this input field to select the order IDs from the store and then again click **Import** button. Your orders will be listed in Orders Listing page after importing.

You may also import the specific order from e-commerce store by entering the order ID in the empty input field manually and then Click **Import** button.

Import Orders (Method 2)

- Click **import** button next to the store name. Then the process to retrieve the orders will start and all the retrieved orders from e-commerce store will be listed in **Awaiting Shipments**

The screenshot shows the 'Orders' page in the FreightDesk Online interface. The top navigation bar includes 'Home', 'Orders', 'Quote', 'Shipments', 'Directories', 'Settings', 'Manage Plan', and 'Help'. A 'Feedback' button is also present. On the right, there are usage indicators for 'Parcel usage 0/10 0%' and 'LTL usage 0/10 0%'. The main content area is titled 'Orders' and features a search bar, a 'More action:' dropdown, 'Sort by: Order', and 'Sort order: Desc'. A table lists the following orders:

<input type="checkbox"/>	Order	Marketplace	Age	Shipment type	Order date
<input type="checkbox"/>	W-8788	myexamplestore.com	19d 11h 7m	Parcel	08/17/2021
<input type="checkbox"/>	W-8733	myexamplestore.com	26d 19h 13m	LTL Freight	08/10/2021
<input type="checkbox"/>	W-8731	myexamplestore.com	27d 19h 57m	Parcel	08/09/2021
<input type="checkbox"/>	W-8730	myexamplestore.com	26d 19h 13m	LTL Freight	08/10/2021
<input type="checkbox"/>	W-8729	myexamplestore.com	26d 19h 13m	LTL Freight	08/10/2021
<input type="checkbox"/>	W-8728	myexamplestore.com	29d 16h 20m	Parcel	08/07/2021
<input type="checkbox"/>	W-8727	myexamplestore.com	30d 14h 8m	Parcel	08/06/2021
<input type="checkbox"/>	W-8726	myexamplestore.com	26d 19h 13m	LTL Freight	08/10/2021

Open your order for processing

In the above visual, you can see in the **Shipment type** column as there are two types of orders **Parcel** and **LTL Freight** are retrieved from e-commerce store.

First we will click LTL Freight **Order Number** to open it for processing.

LTL Freight Order

LTL Freight order visual is provided below. There are different type of information on the order detail page.

- Shipping to address
- Shipping from address
- Pallet detail in the link **Quote**
- Order line items details

Orders > Awaiting Shipments > W-8733

Order W-8733

Status: Processing

Shipping To:

Auburn Branch | CED Greentech East | 3 C Street | Unit 13 | Auburn MA 01501 | US | [Edit](#) ← Click Edit to see the receiver address

Shipping From:

Mode: Small Package Postal Package LTL Freight

W-8733-1 Collected on order: Fedex Freight Priority \$540.95 | [?](#)

Value of Shipping Items : \$1850.12 | [?](#)

Charlo MT 59824 | US | [Edit](#) [Incomplete address](#) ← Click Edit link to complete the Origin Address

LTL Freight: Fedex Freight Priority \$540.95 | [Quote](#) ← Click Quote to see the pallet details and refresh the quotes

Pickup Date: Sep 06,2021 | Shipment Ready Time: 12:00 PM | Business Closing Time: 5:00 PM

Items shipping: 1 for \$2391.07 [Edit](#) [Pick Ticket](#)

Item	Price(\$)	Qty	Total(\$)
 <p>TOP-15-TALL SKU: 8-TOP-15-TALL-72C-Standard Weight (LBS): 837.00</p> <p>Dimensions (inches): 90 24 24</p> <p><input type="checkbox"/> Ships as its own package <input type="checkbox"/> Allow for vertical rotation</p>	1850.12	1	1850.12

Click Print BOL button, after refreshing the quotes.

More Actions - Create & Email Labels Print Pick Ticket Print Address Label Print BOL Print All

A Note About Shipping from address

FreightDesk Online retrieves the (city, state, zip and country) of shipping from address and the address is marked as *Incomplete address*. So, you need to click on Shipping from **Edit** Link and enter the missing information, check the checkbox **Save to Address Book** and *Click Save* button. This process will be one time. Once the address will be saved to address book directory. Then FreightDesk Online will automatically fetch this complete address in all other orders having the same city, state, zip code and country and show it as complete ship from address.

Home Orders Quote Shipments Directories

Orders > Awaiting Shipments > W-8733

Order W-8733

Status: Processing

Shipping To: Auburn Branch | CED Greentech East | 3 C Street | Unit 13 | Auburn

Shipping From: Mode: Small Package Postal Package LTL Freight

W-8733-1 Collected on order: Fedex Freight Priority \$540.95 | [?](#)

Value of Shipping Items : \$1850.12 | [?](#)

Charlo MT 59824 | US | [Edit](#) [Incomplete address](#) [Quote](#)

Pickup Date: Sep 06,2021 | Shipment Ready Time: 12:00 PM | Business Closing Time: 5:00 PM

Items shipping: 1 for \$2391.07 [Edit](#) [Pick Ticket](#)

Order Items

Item	Price(\$)	Qty	Total(\$)
 <p>TOP-15-TALL SKU: 8-TOP-15-TALL-72C-Standard Weight (LBS): 837.00</p>	1850.12	1	1850.12

First name Last Name

Company *
Company

ZIP/Postal Code * City *
59824 Charlo

State/Province * Country *
Montana United States

Street Address *
Street Address

Building, Suite, or Apartment Number
Building, Suite, or Apartment Number

Phone *
Phone Number

Email *
Email

Shipper Account Number
Shipper Account Number

Save to Address Book * Enter the missing information and check this checkbox to save this address in address book directory. Then Click Save button.

Close Save

A Note About Pallet detail in LTL Freight Order

Eniture Quoting Apps takes care of Handling unit details and provide the order Handling unit (Pallet) details to FreightDesk Online from e-commerce store. If the order is placed with the Eniture Quoting App on the e-commerce store then the pallet details for LTL order will be imported. It can be seen in the Link **Quote** as the visual given below

Home **Orders** Quote

Orders > Awaiting Shipments > W-8733

Order W-8733

Status: Processing

Shipping To: Auburn Branch | CED Greentech East

Shipping From:

Mode: Small Package LTL Freight

W-8733-1 Collected on order: Fedex Freight Priority \$540.95
 Value of Shipping Items : \$1850.12 | Charlo MT 59824 | US | Edit Income
 LTL Freight: Fedex Freight Priority \$540.95
 Pickup Date: Sep 06,2021 | Shipmer
 Items shipping: 1 for \$2391.07

Order Items

Item	Weight (LBS)
TOP-15-TALL SKU: 8-TOP-15-TALL-72	837.00

Order W-8733

Shipment W-8733 -1

Collected on order: Fedex Freight Priority \$540.95

Shipment Account (LTL Freight)
 FedEx Freight Priority / Economy

Handling Unit
 Lookup for Handling Unit
 Lookup

Type	Pallet Size	Qty	Length	Width	Height
Pallet	Other	1	90 inches	24 inches	24 inches

Stackable

Commodities

Commodities	Qty	Type	Class	NMFC	Weight	Description	HazMat
Top 15	1	Pallet	65		837	TOP-15-TALL	<input type="checkbox"/>

[Add a commodity](#)

[Add a handling unit](#)

Parcel Order

Parcel order visual is provided below. There are different type of information on the parcel order detail page.

- Shipping to address
- Shipping from address
- Packaging detail in the link **Change**
- Order line items details

Home **Orders** Quote Shipments Directories Settings Manage Plan Help Feedback Parcel usage 0/10 0% LTL usage 0/10 0%

Orders > Awaiting Shipments > W-8788

Order W-8788

Status: Processing

Shipping To: George Porter | SolarTecture | 1213A Forest Ave | Ste A | Pacific Grove CA 93950 | US | [Edit](#) *Click Edit to see the shipping to address*

Shipping From:

Mode: Small Package Postal Package LTL Freight

W-8788-1 Collected on order: UPS Ground \$41.14
 Value of Shipping Items : \$138.00
 Charlo MT 59824 | US | [Edit](#) *Click Edit to see the shipping from address, retrieved from the store*
 Quoted order: UPS Ground \$41.14 [Change](#) *Click Change to see the packaging details (weight and dimensions), retrieved from the store*
 Number of Packages: 2 | Total weight: 36.00 LBS [Packaging](#) *Click Packaging to see the packaging boxes*
 Items shipping: 2 for \$179.14 [Edit](#) [Pick Ticket](#)

Order Items

Item	Price(\$)	Qty	Total(\$)
 Lift Bracket - Square SKU: LIFT-BRACKET-SQUARE Weight (LBS): 18.00 Dimensions (inches): 3 3 45	69.00	2	138.00

Click the Print Shipping Label button to create the parcel shipment and print labels.

More Actions [Create & Email Labels](#) [Calculate Packaging](#) [Print Packaging](#) [Print Pick Ticket](#) [Print Address Label](#) [Print Shipping Label](#) [Print All](#)

A Note About Shipping from address

FreightDesk Online retrieves the (city, state, zip and country) of shipping from address and the address is marked as *Incomplete address*. So, you need to click on Shipping from **Edit** Link and enter the missing information, check the checkbox **Save to Address Book** and *Click Save* button. This process will be one time. Once the address will be saved to address book directory. Then FreightDesk Online will automatically fetch this complete address in all other orders having the same city, state, zip code and country and show it as complete ship from address.

A Note About Packages in Parcel Order

Eniture Quoting Apps takes care of quotes and packages details and provide the order shipping related details to FreightDesk Online from e-commerce store. If the order is placed with the Eniture Quoting App on the e-commerce store then the packages details for Parcel order must be retrieved. It can be seen in the Link **Quote** as the visual given below

Packages	Weight	Length	Width	Height
1 Select	18	3	3	45
2 Select	18	3	3	45

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