



TAI NGUYEN HUU

PM & QA - 8 YEARS



Job responsibility, in accordance with the agreement and flexibly handling problems. Create the right process for the project development team to improve the quality of the team and the software product

Work experience

Oct 2020 - Present

- The main role: QA Manager (Sub-role: PM)

Viet Thai International Company

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Main responsibilities: QAM:

Using Jira + Confluence + Teams

- Create a test process between the internal team and partner project teams (more than 10 people from many different test teams)
- Prepare a test plan and quality definition for the output product.
- Build format test case, test suite, test scenario...
- Execute the test cycle (Manual) before writing the automation test.
- Aggregate test cases and reports for all projects (8 large integration projects and some small ones)
- Training testing for the members.
- Support for operational block issue.
- Build automation tests for mobile app projects and micro-services systems (use: Selenium, and Appium for development)
- Build performance tests and quantify the system's payload (use: Jmeter/ K6/ Katalon...)
- Smoke test release (Confirm Golive or RollBack) - Manual.

PM:

- Using Jira + Confluence + Teams
- Access and work throughout the operation block, clearly grasp the operating process and important businesses.
- Solve problems arising in the team as well as the project in the implementation.
- Manage resources: Team member + environment (Team internal and outsource
- BeOne/ Pyco outsource/ Odo Int/ Novobi).
- Manage integration projects and execution work on specific tasks



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Dob

May 27 1991

Gender

Male



Education

Program CMU (Carnegie Mellon University) in Van Lang University

| Sep 2013 - Jul 2017

MAJOR: SOFTWARE ENGINEERING - SOFTWARE LIFE CYCLE

Subject:

- Requirement Engineering- Intro to Database- Analysis of object-oriented design- Fundamentals of Computing- Application Development Practices- Computer science for practicing Engineers- Group Dynamics & Communication- Fundamentals of Software Project Management- Software Architecture and Design- Software Measurement & Analysis- Software Process & Quality Management- Software Testing- Software Project Management- Economics- Corporate governance- Object-Oriented Programming and C#- Mobile programming



Skills

Language

- English
- Vietnamese

Computer

- Master Jira + Confluence- Office: Word,

- Manage integration projects and execution from an ongoing tasks as expected.
- Break down tasks and assign them.
- Create a roadmap and timeline for the project.
- Contact and work with partners (Payoo, Ascentis, Ahamove...)
- Prepare pilot and go-live plans for products from time to time.

Dec 2018 - Feb 2021

- **The main role: QA Engineer II (QA Leader on a product)**

OPSWAT VN Company

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Main responsibilities:

- Create process testing + implement process.
- Analysis requirement for plan test.
- Planning and setting up the environment
- Estimate + assign task + review.
- Aggregate test case and report (use Jira + Zephyr + Confluence)
- Manage resources (member + environment).
- Training testing for the member.
- Create a test cycle and execute (manual)
- Report with director QA.
- Integration of other products.
- Write and manage automation tests (use Gradle + Groovy + Selenium) after the test manual is done.

May 2018 - Dec 2018

- **The main role: Project Manager (Part-time)**

INTERSQUAD + PROTECHPLUS Company

=====Main

responsibility:

- Intersquad: Specializing in E-Com web projects
- ProTechPlus: Specializing in real estate projects

Aug 2017 - May 2018

- **The main role: Project Manager (sub-role: QA Lead)**

Grateful Days VN Company

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Main responsibility: Use MS Project

- Solution branch: Receive project specification document from project manager group -> Successfully implement specific work for implementation team -> Act as the middle man to handle project requirements issues and implementation team -> Summarize the results and present to the project director. Also, use Appium and Selenium to develop automation tests.
- Game branch: Manage the quality of functions and graphics with game user behavior. Act as the end user to reproduce the bug of the game. Contribute ideas to improve some functions to suit player behavior (Manual)

Feb 2017 - Jul 2017

- **The main role: QA Analysis & QA Engineer**

The Gioi Di Dong Company

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Main responsibility:

Excel, Powerpoint, Access

- A lot of other application software
Programming Language

- Java
- JavaScript
- TypeScript
- C#
- C++
- Python
- SQL

Programming

- Write HTML - CSS
- Web JavaScript
- Application (C#, C++, Java)
- Script Automation/ Performance test (js, Groovy, ts, python)

Tools

- Jmeter, Katalon, TestComplete (SmartBear), Postman, Eclipse, Visual Studio, BrowserStack, and IntelliJ... Zephyr tool integrated with Jira to manage the test case and test cycle.
- Virtual machine tools: VM Ware, VirtualBox, Hyper-V

Framework for test

- JUnit, NUnit, Selenium, Appium, webDriver, Karma, Jasmine

OS

- Windows, macOS, Linux (Ubuntu/ Debian/ CentOS/ Redhat...)

Orther

Updated many new technologies. Know how to use management tools (Redmine, Jira, Trello, Microsoft Project..). Have experience with ERP systems and ERP-oriented improvements, CRM, Firebase, Micro-Services, and Odoo-ERP...



Certifications

2015 - 2016

- Make a test plan and execute the project - Manual (talk with Dev to come up with an implementation plan).
- Support to check and handle customers' issues
- Perform functional testing.
- Track and verify the project functions have been deployed to users when they receive error feedback.
- Check for errors and arrange Dev fixes
- Check the fix and update the fix for users to use.
- Guiding students to practice working.

2015 - 2018

- The main role: PM, BA

Other projects I did

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- K-DOR [redacted] - PM
- Scott Carver [redacted] - PM
- SoftTeck Solution (Application) - PM
- KitchenAid [redacted] - PM
- Farage [redacted] - PM
- Quan Ly Phong Tro (Application) - PM
- Edeel (App/ Web/ Mobile) - QA

2015 - May 2017

- The main role: Project Manager

Project Tag Coach - Van Lang University

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Main responsibility: Use MS Project

- Meeting with customers to discuss project scope, make a project cost estimate, and communicate with customers.
- Plan timelines and project delivery phases.
- Deploy the management on the management tool according to the traditional model (WaterFall).
- Assign work to the project team and proceed to build designs to align with customers.
- Conduct project implementation and handle communication issues in the team to develop the project.
- Release and present to the client on the correct timeline.

Activities

9/2015 - 9/2016

PM (Scrum Master), PO/BA, Design, Quality Management (CMMI, Iso 9001), Leader QA/QC

Join Many Startup Projects Of The External Business

- Main responsibilities: Meeting customers requesting, request analysis, documenting. Design software. Software quality management according to ISO standards 9001, providing measurement reports for the entire project. Risk Management. Take Test Plan and Test

- SOFTWARE TESTING + SOFTWARE ARCHITECTURE AND DESIGN + SOFTWARE PROJECT MANAGEMENT **certificate**

2019 - 2023

- **OPSWAT** Certified Cybersecurity Associate (